



Rosemullion Veterinary Hospital - Sustainability Policy

Applicable at Rosemullion Hospital - Falmouth

Vs. 1.0

Date 9th September 2024

We shall strive to incorporate sustainability into our core business operations through internal and external efforts.

During the build phase:

- A full ecology survey was undertaken prior to any work being undertaken and the trees were fully protected during the build
- Bat & Bird Boxes have been installed to support local populations
- Swathes of the landscaping have been sown with wildflowers
- Bee 'Hotels' have been positioned within the landscaping away from the building to support the local bee population
- The car park lighting has been designed to be bat friendly
- Electrical car charging points have been installed in the car park
- Permeable tarmac has been used to reduce impact and rainwater runoff (so that it soaks into the ground)
- Solar panels have been installed on the roof to generate electricity for the building
- Water reducing fittings have been used internally
- LED lighting has been used throughout to reduce energy consumption and for longevity (reducing the need to change bulbs), with movement sensors in all rooms to automatically cut-off when a room is unused for >15 minutes
- Minimal/Low VOC paints have been used internally to promote cleaner air.

We all passionately believe in protecting our environment whilst maintaining excellent customer focus. We are dedicated to providing a friendly experience for both client and pet at every visit; delivering the highest quality care, treatment and advice in a warm, caring, understanding and sustainable environment.

Specifically, we shall adopt the following policies and practices:

- 1. Conserve energy, water and natural resources.**
 - Permeable tarmac has been used to reduce impact and rainwater runoff (so that it soaks into the ground)
 - Electrical car charging points have been installed in the car park
 - Planting native drought tolerant plants
- 2. Commit to only purchase environmentally preferable products.**

3. Reuse, Recycle and Reduce

- Reduce our waste stream by increasing our recycling
- New surgical tins – implemented to reduce clinical waste and materials. Save electricity costs with reduced autoclaving time and reducing packaging
- Strive to increase waste diversion by recycling all paper, cardboard, wood, metals, bottles plastics, packaging and cans
- Food Waste Recycling
- Wherever possible, reuse envelopes and packaging as well as purchase reusable products
- Swap of disposable kennel pads to washable kennel pads and mattresses
- Promote the use of natural lighting and solar energy. Solar panels have been installed on the roof to generate electricity for the building
- All lighting turns off within 15 minutes if the room is not in use LED lighting has been used throughout to reduce energy consumption and for longevity (reducing the need to change bulbs)
- Water reducing fittings have been used internally
- Audit Waste and Recycling initiatives
- Focus on reducing plastic consumption
- Mixed recycling bins in every consulting room and throughout the building

4. Toxics Reduction

We shall reduce the use of toxic materials to protect employee health and the environment.

- Only use recycled content products, materials and supplies when available
- Recycle universal waste and prohibit purchasing hazardous wastes.
- Purchase recyclable batteries, office & toilet paper with 100% recycled content as well as tree free paper (where feasible)
- Minimal/Low VOC paints have been used internally to promote cleaner air.

5. Promote environmental education, outreach and awareness.

- Encourage staff to bike to work using the cycle to work scheme, on-site changing facilities & showers, and a bike park.
- Encourage staff to walk to work
- Remote working where feasible to reduce CO2 emissions driving to work

6. Use Medicines Responsibly

Please refer to the BSAVA Protect Me poster in the corridor

Look on pulse for the CVS AMR policy

Encourage safe disposal of medications to all clients

7. On-site education

- Allocated staff appointed as CVS environmental champion to communicate CVS and Rosemullion policies and action changes at each staff meetings
- Encourage staff to complete the sustainability webinar on knowledge hub

Named Environment Champion: Victoria Musk RVN

Appendix 1 – Governance Information

Links to key external standards: (e.g. RCVS standards / national best practice guidance etc.)	If Required
Related Local Documents:	: Environmental Policy Statement 2024.pdf

Author:	Victoria Musk	QI Status:	Agreed / Pending review
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